

## Important Safeguards

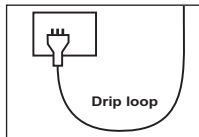
This appliance is not intended for use by children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance.

**Warning: To guard against injury, basic safety precautions should be observed, including the following:**

1. Read and follow all safety instructions before using this appliance.
2. Danger: To avoid possible electric shocks, special care should be taken since water is employed in the use of terrarium equipment. For each of the following situations do not attempt repairs yourself. Return the appliance to an authorised service facility for service or discard the appliance.
  - a) If the electrical components of the appliance get wet, unplug the appliance immediately (non immersible equipment only).
  - b) If the heater shows any sign of abnormal water leakage, immediately unplug it from the power source.
  - c) Carefully examine the heater after installation. It should not be plugged in when there is water on parts which are not intended to be wet.
  - d) Do not operate any terrarium product if it has a damaged cord or plug, or if it is malfunctioning, or dropped or damaged in any manner.
  - e) The external flexible cable or cord of this motor cannot be replaced. If the cord is damaged the motor should be scrapped.

A "drip loop" (See the diagram) should be arranged by the user for each cord connecting an aquarium component to a receptacle. The drip loop is the part of the cord below the level of the receptacle or the connector if an extension cord is used. It is used to prevent water traveling along the cord and coming in contact with the receptacle. If the plug or receptacle does get wet, do not unplug the appliance. Disconnect the fuse or circuit breaker that supplies the power to the appliance, then unplug and examine for presence of water in the receptacle.

3. Close supervision is necessary when the appliance is used by or near children.
4. Always unplug the heater from the electrical outlet, when not in use, before putting on or taking off parts, before any type of maintenance, or cleaning. Never yank the cord to pull it from the outlet. Grasp the plug and unplug to disconnect.
5. Do not use the heater for reasons other than the intended use. The use of attachments that are not recommended or sold by the heater manufacturer may cause the product to be unsafe. This is not recommended.
6. Do not install or store the heater where it will be exposed to weather or temperatures below freezing.
7. Make sure any component mounted on or in a tank is securely installed before operating it.
8. Read and observe all the important notices on the heater.
9. Ensure input voltage is the same voltage as your local power supply.
10. If an extension cord is necessary, a cord with a proper rating should be used. Care should be taken to arrange the cord so that it will not be tripped or pulled.
11. A **G.F.C.I** (Ground fault circuit interrupter) & surge protector is recommended for all electrical appliances.
12. Ensure your hand is dry when turning the power switch on/off and when inserting/removing the power cord from the receptacle.
13. If you are in any doubt about the electrical installation or safety of this product you must consult a qualified electrician.



For Guarantee Conditions, please refer to the Guarantee conditions listed at the back of this instruction sheet.

## Before First Use / Preparation

Read and follow all the instructions, even if you feel you are familiar with the product and find a place to keep the instructions handy for future reference. Your attention is drawn particularly to the sections concerning "IMPORTANT SAFEGUARDS" and the "REPTILE ONE GUARANTEE". Please ensure you retain your original purchase receipt in the event that guarantee service is required.

Carefully unpack the heater making sure you keep all the packing material until all the parts of the product have been found and the product has been assembled.

This Product is shipped to you in a factory sealed carton. Should the Product be damaged, dropped, malfunctions in any way contact the retailer where the product was purchased for inspection.

## Hints & Tips for Best Results

- Never remove the heater from the terrarium when it is turned on.
- Once installed, allow 10 to 15 min before turning the heater on, and allow the same amount of time before removing the heater from the terrarium.

## Trouble Shooting

### HEATER DOES NOT WORK

1. Ensure the plug is inserted correctly and the switch is in the "on" position.

### THE LED IS WORKING, BUT THE HEATER IS NOT HEATING THE TERRARIUM

1. Check that the control knob is set on the desired temperature.
2. Double check the thermometer. Use a second one.
3. Ensure the thermometer is not near the heater. Relocate the thermometer to the opposite end of the terrarium.
4. Return the unit to the place of purchase for further inspection.

### THERE IS WATER INSIDE THE HEATER

1. Turn the power "off" at the main power supply, unplug the unit and remove it from the terrarium. If the unit is still under guarantee return it to the place of purchase for further inspection, Otherwise cut the cord and dispose of sensibly.

**Reptile One**



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Distributed in Australia by:  
**Kong's (Aust.) Pty. Limited**  
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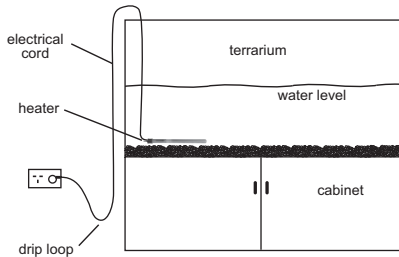
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## Positioning the Heater



## Step By Step Guide

1. Select the appropriate wattage heater for your terrarium. Normally 1 watt will heat 1 litre of water. For example a 100W heater is required for a 80 to 100L terrarium.
2. Position the heater in the terrarium. The best position is near a strong water flow. The outlet of a power filter is ideal.
3. The heater should not come in contact with the gravel or substrate. This may cause a hot spot on the glass and cause the heater to crack.
4. Use the heater guard provided to fasten the heater to the terrarium. Heater should be pushed firmly into the heater guard and suction cups should be secured to the terrarium wall.
5. Do not plug the heater in unless submersed in water. Always allow 10-15 minutes for the heater to acclimate to the terrarium temperature before plugging the unit in.
6. Plug the power cord into the power socket and arrange a "drip loop" (see diagram left) and turn "on".
7. To set the heater, use the purple control knob at the top of the heater to adjust to the desired temperature. Continue turning the knob until the preferred temperature is displayed in the window on the front of the heater. A light will come on when the heater is working. It will switch off when it reaches the set temperature.
8. Confirm your set temperature with an accurate thermometer. The thermometer should be placed at the opposite end of the terrarium to the heater. A small variation between the heater's set temperature and the thermometers reading is normal.

## Important tips

1. Always disconnect the heaters power supply prior to working on the terrarium.
2. If removing the heater from the terrarium, turn it off at the power supply, wait 10-15 minutes to allow it to cool, and then remove it from the terrarium.
3. If the heater is cracked and/or has moisture inside it, disconnect it from the power supply and leave for 10-15 minutes before removing it.
4. A surge protector is recommended for all terrarium/aquarium appliances.
5. Do not operate your Reptile One heater when it is not submerged in water.
6. The water level must be maintained at the minimum water level line at all times.
7. For indoor use only.

## Reptile One - 2 + 1 Year Guarantee

The additional 1 Year Extended Guarantee applies when you **REGISTER** with Reptile One. See enclosed for details.

### ATTENTION!

### PLEASE RETAIN YOUR PROOF OF PURCHASE AND GUARANTEE

Congratulations on your purchase of a quality Reptile One product. This product will last you many years under normal usage.

#### About this Guarantee

The Manufacturer or Distributor, of Reptile One goods, is collectively known herein as "Reptile One". Please refer to contact details for Reptile One below or on the applicable Reptile One website. Any product that is covered by its own Guarantee (as enclosed with the product) is subject to the conditions of that Guarantee.

The benefits given to the purchaser, under Guarantee, are in addition to all other statutory rights and remedies which the purchaser has in respect of goods under legislation in the applicable country of purchase. This Guarantee shall not affect any such rights and should be read subject to such legislation.

#### 1.0. Terms and Conditions of Guarantee.

- 1.1. Reptile One warrants to the purchaser, for 2 Years from date of original purchase, to repair or replace goods where fault is found due to defective materials or faulty workmanship and where goods do not operate in accordance with the instructions.
- 1.2. All claims for repair or replacement must be made at place of purchase.
- 1.3. The original and dated Proof of Purchase (receipt) must be supplied with all goods claims. Please also provide this Guarantee where possible.
- 1.4. All goods subject to claim under Guarantee should be prepared for transportation in the original packaging or other comparable packaging which offers the same degree of protection.
- 1.5. Where goods are repaired or replaced under Guarantee, these goods are Guaranteed for the remainder of either the original Guarantee or Extended Guarantee period.
- 1.6. Where claims on inspection reveal goods are in normal working order, Reptile One will request reimbursement of all reasonable costs incurred.

#### 2.0. Other Terms and Conditions – Extended Guarantee

- 2.1. The Extended Guarantee period is for an additional 1 Year and commences on expiration of the standard guarantee period.
- 2.2. Application for Extended Guarantee is FREE of any registration cost to the purchaser on completion of the Extended Guarantee questionnaire which may be found with the Reptile One goods purchased or on the applicable Reptile One website. (See below)
- 2.3. Upon receipt and acceptance of the questionnaire, Reptile One will forward a Certificate of Extended Guarantee to the purchaser.
- 2.4. For more information on how we collect, hold, use and disclose personal information provided to us, please refer to our Privacy Statement on the Reptile One websites or write to our Privacy Officer, in your country of purchase\* (refer over page).
- 2.5. Where Reptile One determines goods are being used in a manner contrary to the instructions, specifications or this Guarantee, Reptile One reserves the right to terminate Extended Guarantee for such goods and will provide written notice to the purchaser.

#### 3.0. Exclusions and Limitations

Where permitted by local law, the following exclusions and limitations apply in regard to the Guarantee:

- 3.1. Goods claims where fault is due to, but not limited by a) misuse b) neglect c) abuse d) fire or flood e) normal wear and tear f) accidental breakage g) Acts of God h) mains voltage fluctuation or supply problems i) connection to any voltage other than what is stated on the rating plate j) modification or tampering to electrical cord or plug, k) vermin, insects or foreign object l) liquid spillage or submersion of goods where goods are not designed to sustain such use or duress.
- 3.2. Where inspections reveal goods are in normal working order including where noise or vibration is consistent with normal goods operation.
- 3.3. Attempted repairs or modifications by unauthorised persons, including but not limited to modifications to the electrical lead or plug.
- 3.4. Where the goods factory rating plate has been removed, altered, damaged or is rendered illegible.
- 3.5. Where goods are not installed, operated or maintained in accordance with Reptile One's goods instructions, specifications or this Guarantee.
- 3.6. Replacement or repair of worn consumables or replacement of lost goods, parts or components.
- 3.7. Costs associated with goods transportation, removal, installation, postage or cost of insurance.
- 3.8. Any damage incurred whilst installing, transporting or moving the goods.
- 3.9. Subject to certain local statutory rights and obligations to the contrary, and this guarantee shall not affect those rights or obligations, where, to the full extent permitted by law:
  1. all express and implied warranties and conditions under statute or general law, are expressly excluded and Reptile One, where permitted, will limit liability as follows and at Reptile One's option to: in regard to goods either a) the replacement of goods or supply of equivalent goods b) the repair of goods or the cost of replacing the goods or of acquiring equivalent goods OR in regard to services either c) the re-supply of services d) the cost to re-supply services.
  2. Reptile One will not be liable for any loss or damage, including consequential loss or damage either directly or indirectly, or for any incidental expenses, of any kind, and in any way whatsoever.
  - (1) Consumables include items such as suction cups and heater guard.