

Important Safeguards

This appliance is not intended for use by children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance.

Warning: To guard against injury, basic safety precautions should be observed, including the following:

1. Read and follow all safety instructions before using this appliance.
2. For each of the following situations do not attempt repairs yourself. Return the appliance to an authorised service facility for service or discard the appliance.
 - a) Do not operate any electrical product if it has a damaged cord or plug, or if it is malfunctioning, or dropped or damaged in any manner.
 - b) If the external flexible cable or cord of this product is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a possible hazard.
3. Close supervision is necessary when the appliance is used by or near children.
4. Always unplug the light from the electrical outlet, when not in use, before putting on or taking off parts, before any type of maintenance, or cleaning. Never yank the cord to pull it from the outlet. Grasp the plug and unplug to disconnect.
5. Do not use the product for reasons other than the intended use. The use of attachments that are not recommended or sold by the manufacturer may cause the product to be unsafe. This is not recommended.
6. This product is not designed to be used in aquatic environments and should be kept dry at all times. Do not install or store the product where it will be exposed to weather or temperatures below freezing.
7. Make sure any component mounted on an enclosure is securely installed before operating it.
8. Ensure input voltage is the same voltage as your local power supply.
9. If an extension cord is necessary, a cord with a proper rating should be used. Care should be taken to arrange the cord so that it will not be tripped or pulled.
10. A **G.F.C.I** (Ground fault circuit interrupter) & surge protector is recommended for all electrical appliances.
11. If you are in any doubt about the electrical installation or safety of this product you must consult a qualified electrician.

Before First Use / Preparation

Read and follow all the instructions, even if you feel you are familiar with the product and find a place to keep the instructions handy for future reference. Your attention is drawn particularly to the sections concerning "IMPORTANT SAFEGUARDS" and the "REPTILE ONE GUARANTEE". Please ensure you retain your original purchase receipt in the event that guarantee service is required.

This product is shipped to you in a factory sealed carton. Should the product malfunction in any way or if the unit is damaged and requires replacement, contact the retailer where the product was purchased for inspection.

Hints & Tips for Best Results

When positioning the heat rock it is important that the rock surface is not submerged in the substrate.

The rock should not be placed directly beneath a heat lamp.

Reptile One heat rocks are designed to operate 24/7 to provide a thermal option for the reptile.

Ensure an adequate thermal gradient is provided in your environment design for the species being housed.

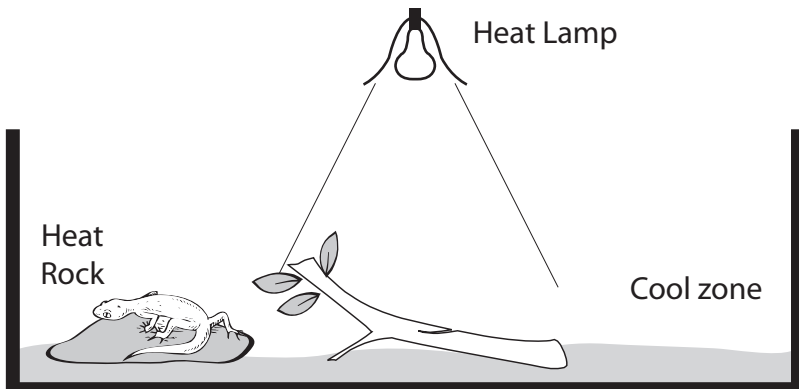
Trouble shooting

LED indicator light is not on

1. Check cable is plugged in and power switch is 'on'.
2. Rock is thermostatically controlled, the light will switch off when the rock reaches the operating temperature. Check rock surface temperature with a infrared thermometer.

LED indicator light stays on constantly

1. At low temperatures rock may not reach operating temperature. Check rock surface temperature.
2. Thermostat is faulty, return to manufacturer if guarantee is valid or discard the item.



Ideal position of heat rock.

Reptile One - 2 + 1 Year Guarantee

The additional 1 Year Extended Guarantee applies when you **REGISTER** with Reptile One. See enclosed for details.

ATTENTION!

PLEASE RETAIN YOUR PROOF OF PURCHASE AND GUARANTEE

Congratulations on your purchase of a quality Reptile One product. This product will last you many years under normal usage.

About this Guarantee

The Manufacturer or Distributor, of Reptile One goods, is collectively known herein as "Reptile One". Please refer to contact details for Reptile One below or on the applicable Reptile One website. Any product that is covered by its own Guarantee (as enclosed with the product) is subject to the conditions of that Guarantee.

The benefits given to the purchaser, under Guarantee, are in addition to all other statutory rights and remedies which the purchaser has in respect of goods under legislation in the applicable country of purchase. This Guarantee shall not affect any such rights and should be read subject to such legislation.

1.0. Terms and Conditions of Guarantee.

- 1.1. Reptile One warrants to the purchaser, for 2 Years from date of original purchase, to repair or replace goods where fault is found due to defective materials or faulty workmanship and where goods do not operate in accordance with the instructions.
- 1.2. All claims for repair or replacement must be made at place of purchase.
- 1.3. The original and dated Proof of Purchase (receipt) must be supplied with all goods claims. Please also provide this Guarantee where possible.
- 1.4. All goods subject to claim under Guarantee should be prepared for transportation in the original packaging or other comparable packaging which offers the same degree of protection.
- 1.5. Where goods are repaired or replaced under Guarantee, these goods are Guaranteed for the remainder of either the original Guarantee or Extended Guarantee period.
- 1.6. Where claims on inspection reveal goods are in normal working order, Reptile One will request reimbursement of all reasonable costs incurred.

2.0. Other Terms and Conditions – Extended Guarantee

- 2.1. The Extended Guarantee period is for an additional 1 Year and commences on expiration of the standard guarantee period.
- 2.2. Application for Extended Guarantee is FREE of any registration cost to the purchaser on completion of the Extended Guarantee questionnaire which may be found with the Reptile One goods purchased or on the applicable Reptile One website. (See below)
- 2.3. Upon receipt and acceptance of the questionnaire, Reptile One will forward a Certificate of Extended Guarantee to the purchaser.
- 2.4. For more information on how we collect, hold, use and disclose personal information provided to us, please refer to our Privacy Statement on the Reptile One websites or write to our Privacy Officer, in your country of purchase* (refer over page).
- 2.5. Where Reptile One determines goods are being used in a manner contrary to the instructions, specifications or this Guarantee, Reptile One reserves the right to terminate Extended Guarantee for such goods and will provide written notice to the purchaser.

3.0. Exclusions and Limitations

Where permitted by local law, the following exclusions and limitations apply in regard to the Guarantee:

- 3.1. Goods claims where fault is due to, but not limited by a) misuse b) neglect c) abuse d) fire or flood e) normal wear and tear f) accidental breakage g) Acts of God h) mains voltage fluctuation or supply problems i) connection to any voltage other than what is stated on the rating plate j) modification or tampering to electrical cord or plug, k) vermin, insects or foreign object l) liquid spillage or submersion of goods where goods are not designed to sustain such use or duress.
- 3.2. Where inspections reveal goods are in normal working order including where noise or vibration is consistent with normal goods operation.
- 3.3. Attempted repairs or modifications by unauthorised persons, including but not limited to modifications to the electrical lead or plug.
- 3.4. Where the goods factory rating plate has been removed, altered, damaged or is rendered illegible.
- 3.5. Where goods are not installed, operated or maintained in accordance with Reptile One's goods instructions, specifications or this Guarantee.
- 3.6. Costs associated with goods transportation, removal, installation, postage or cost of insurance.
- 3.7. Any damage incurred whilst installing, transporting or moving the goods.
- 3.8. Subject to certain local statutory rights and obligations to the contrary, and this guarantee shall not affect those rights or obligations, where, to the full extent permitted by law:
 1. all express and implied warranties and conditions under statute or general law, are expressly excluded and Reptile One, where permitted, will limit liability as follows and at Reptile One's option to: in regard to goods either a) the replacement of goods or supply of equivalent goods b) the repair of goods or the cost of replacing the goods or of acquiring equivalent goods OR in regard to services either c) the re-supply of services d) the cost to re-supply services.
 2. Reptile One will not be liable for any loss or damage, including consequential loss or damage either directly or indirectly, or for any incidental expenses, of any kind, and in any way whatsoever.

Precision Manufactured in the P.R.C.
Designed in Australia by Reptile One
Distributed in Australia by:
Kong's (Aust.) Pty. Limited
48 Williamson Rd Ingleburn
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Distributed in New Zealand by:
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Distributed in Hong Kong by:
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Distributed in the UK by:
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Reptile One



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